

Hotel Overview

- **Name:** ITC Grand Chola, a Luxury Collection Hotel, Chennai
 - **Location:** Mount Road, Guindy, Chennai, opposite the SPIC building
 - **Size:** 1.6 million sq. ft. with 600 rooms and 78 serviced apartments
 - **Architecture:** Traditional Dravidian style designed by SRSS Architects, Singapore
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Costs

Average Nightly Rates

- **Standard Room:** ₹10,011 – ₹19,057
- **Deluxe King Room:** ₹13,968 – ₹22,420
- **Suites:** Up to ₹40,000

Seasonal Pricing

- **Low Season (March):** ₹12,007 per night (avg.)
- **High Season (February):** ₹18,386 per night (avg. for weekdays)

Weekend vs. Weekday Rates

- **Weekend Nights:** ₹13,305 – ₹29,000
- **Weekday Nights:** ₹18,386 (avg.)

Additional Costs

- Taxes and fees: ~20% of base price
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Facilities

Accommodations

- **Room Types:** Deluxe Rooms, Executive Rooms, Suites, Serviced Apartments
- **In-room Amenities:**
 - Air conditioning
 - Free Wi-Fi
 - Minibar
 - Coffee/tea maker
 - Flat-screen TV
 - Safety deposit box

Dining Options

- **Restaurants:**

- Peshawri (North Indian cuisine)
- Royal Vega (Vegetarian)
- Ottimo Cucina Italiana (Italian cuisine)
- Pan Asian (Asian cuisine)
- Madras Pavilion (Multi-cuisine)
- Cheroot Lounge (Cigar and malt lounge)
- Fabelle (Luxury chocolates)
- Focus: Local ingredients, sustainability

Recreational Facilities

- **Spa:** Kaya Kalp (Ayurvedic treatments and therapies)
- **Pools:** Three pools (including rooftop and children's pool)
- **Fitness Center:** Modern equipment, personal trainers

Business Facilities

- 30,000 sq. ft. pillar-less ballroom
- Multiple advanced meeting rooms

Guest Services

- Concierge
 - 24/7 room service
 - Valet parking
 - Car hire
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Sustainability Initiatives

- LEED Platinum-certified
 - Renewable energy sources (wind, solar)
 - Waste recycling practices
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Location Advantages

- **Proximity:**
 - Chennai International Airport: ~8 km
 - Major business districts and shopping areas
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Guest Experience

- **Highlights:**
 - Opulent atmosphere and Dravidian-inspired decor

- Personalized, attentive service
 - **Common Feedback:**
 - Luxurious accommodations and dining options
 - Higher price compared to other Chennai hotels, but offers great value
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Conclusion

- A premier destination for leisure and business travelers.
- Combines South Indian heritage with modern luxury standards.
- Offers unmatched facilities and guest services.

1. Company Overview

ITC Grand Chola, a Luxury Collection Hotel, Chennai, is a premier 5-star luxury hotel managed by ITC Hotels. Located in Guindy, Chennai, the hotel epitomizes grandeur and traditional Dravidian architecture inspired by the Chola dynasty. It is renowned for its opulent accommodations, exceptional dining options, and world-class amenities.

- **Website:** [ITC Grand Chola, Chennai](#)
- **Customer Support Contact:** +91 44 2220 0000
- **Reservation Email:** reservations@itchotels.in
- **Feedback Email:** feedback@itchotels.in

2. History and Legacy

Opened on 15 September 2012, ITC Grand Chola stands as a tribute to Southern India's greatest empires—the Imperial Cholas. The hotel showcases traditional Dravidian architecture and has been recognized for its commitment to sustainability, earning a 5-star GRIHA rating for green buildings.

[Wikipedia](#)

3. Global Presence

While ITC Grand Chola is a flagship property in Chennai, ITC Hotels operates numerous luxury properties across India, including:

- **ITC Maurya (New Delhi):** A symbol of Indian hospitality, blending modern amenities with traditional architecture.
- **ITC Gardenia (Bengaluru):** Known for its eco-friendly design and luxury services.
- **ITC Mughal (Agra):** Inspired by Mughal architecture, offering proximity to the Taj Mahal.

4. Room Types and Rates

ITC Grand Chola offers a variety of accommodations to suit different preferences:

- **Executive Club Rooms:** Elegant rooms with modern amenities.

- **ITC One Rooms:** Luxurious rooms with personalized services.
- **Suites:** Spacious suites with separate living areas and premium facilities.
- **Serviced Apartments:** Fully furnished apartments for extended stays.

Note: Room rates vary based on season, availability, and booking platform. For current rates, please visit the hotel's [official website](#) or contact reservations.

5. Hotel Types and Services

ITC Grand Chola caters to various traveler needs:

- **Luxury Accommodations:** Offering premium rooms and suites with top-notch amenities.
- **Business Services:** Equipped with high-speed internet, meeting rooms, and business centers.
- **Event Venues:** Ideal for weddings, conferences, and large-scale social events, featuring one of the largest convention centers in the country.

[Wikipedia](#)

- **Wellness Retreats:** Featuring spa treatments, yoga sessions, and fitness centers.

6. Key Amenities and Services

- **Concierge Services:** Assistance with transportation, restaurant reservations, and tour planning.
- **Luxury Transport:** Options include chauffeur-driven cars.
- **Event Planning:** Comprehensive solutions for weddings and corporate events.
- **Spa and Wellness:** World-class spa treatments, yoga sessions, and fitness centers.
- **Dining:** Ten gourmet restaurants offering Indian and international cuisines.

[ITC Hotels](#)

- **Family-Friendly Options:** Kids' clubs, babysitting services, and family suites.
- **Pet-Friendly Policies:** Pets are welcome in apartments only, with a fee of INR 1,750 per pet per night; maximum of 2 pets with a combined weight of up to 25 kg.

[Marriott](#)

7. Payment Methods

ITC Grand Chola accepts various payment options:

- **Credit/Debit Cards:** Visa, Mastercard, American Express, Diners Club, JCB.
- **Digital Payments:** PayPal, Google Pay, Apple Pay, Paytm (India-specific).
- **Bank Transfers:** For advance payments.
- **Cash:** Accepted at the property (subject to local laws).
- **Loyalty Points:** Marriott Bonvoy program offers discounts on stays and dining.

8. Cancellation and Refund Policies

- **Flexible Rates:** Fully refundable if canceled up to 48 hours before check-in.
- **Non-Refundable Rates:** No refunds for cancellations.
- **Advance Payments:** Refunds processed within 7–10 business days.
- **Group Bookings:** Policies may differ; contact the hotel directly for details.
- **Early Checkout:** Full stay charges may apply for early departures.

9. Additional Highlights

ITC Grand Chola focuses on delivering luxurious experiences while preserving its heritage. With personalized services, state-of-the-art amenities, and a commitment to excellence, it remains a top choice for travelers worldwide. The hotel has received several awards, including the "Best Business Hotel" at the Lonely Planet Magazine Travel Awards 2014.

1. Company Overview

- **Name:** ITC Grand Chola, a Luxury Collection Hotel, Chennai
- **Parent Company:** ITC Hotels
- **Location:** No. 63, Mount Road, Guindy, Chennai - 600032, Tamil Nadu, India
- **Website:** [ITC Grand Chola](#)
- **Customer Support Contact:** +91 44 2220 0200
- **Reservation Email:** reservations@itchotels.in
- **Toll-Free Reservation:** 1-800-419-6444, 1-800-102-2333

2. History and Legacy

ITC Grand Chola is a 5-star luxury hotel in Chennai, India, located in Guindy. The hotel is themed after traditional Dravidian architecture of the Chola dynasty, reflecting the grandeur of Southern India's greatest empires.

[Wikipedia](#)

3. Global Presence

As part of ITC Hotels, ITC Grand Chola contributes to the brand's presence across India, offering luxury accommodations and services.

4. Room Types and Rates

ITC Grand Chola offers a variety of room types to cater to different guest preferences. Please note that the following rates are approximate and may vary based on season, availability, and booking platform:

- **Executive Club Rooms:** Elegant rooms with modern amenities. Approx. ₹10,000 per night.
- **ITC One Rooms:** Spacious rooms with premium features. Approx. ₹15,000 per night.

- **Suites:** Luxurious suites with separate living areas. Approx. ₹25,000 per night.
- **Service Apartments:** Fully furnished apartments for extended stays. Approx. ₹20,000 per night.

5. Hotel Types and Services

ITC Grand Chola offers a range of services to cater to various traveler needs:

- **Luxury Accommodations:** Lavish rooms and suites with superior amenities.
- **Business Services:** Meeting rooms, high-speed internet, and business centers for corporate needs.
- **Event Venues:** Facilities equipped to handle large-scale events, including weddings, conferences, and corporate seminars.
- **Wellness Services:** Spa treatments, yoga sessions, and fitness centers.
- **Dining Experiences:** Multiple restaurants offering diverse cuisines, including local and international dishes.

6. Key Amenities and Services

- **Concierge Services:** Assistance with restaurant reservations, transportation, and tour planning.
- **Luxury Transport:** Chauffeur-driven cars available upon request.
- **Event Planning Services:** Complete solutions for weddings, conferences, and social events.
- **Spa and Wellness:** World-class spa treatments, yoga sessions, and fitness centers.
- **Family-Friendly Amenities:** Kids' clubs, babysitting services, and family suites.
- **Pet-Friendly Policies:** Pets are welcome in apartments only, with a fee of INR 1,750 per pet per night; maximum of 2 pets with a maximum weight of 25 kg.

[Marriott](#)

7. Payment Methods

ITC Grand Chola accepts a variety of payment methods to accommodate guests' preferences:

- **Credit/Debit Cards:** Visa, Mastercard, American Express, Diners Club, JCB.
- **Digital Payments:** PayPal, Google Pay, Apple Pay.
- **Bank Transfers:** For advance payments.
- **Cash:** Accepted at the property (subject to local laws).

8. Cancellation and Refund Policies

ITC Grand Chola's cancellation and refund policies are designed to provide flexibility while ensuring operational efficiency:

- **Flexible Rates:** Fully refundable if canceled up to 48 hours before check-in.
- **Non-Refundable Rates:** No refunds on cancellation.
- **Advance Payments:** Refunds processed within 7-10 business days for refundable bookings.

- **Group Bookings:** For reservations of four or more rooms, cancellation policies may differ; it's recommended to contact the hotel's reservations department for specific terms.
- **Early Checkout:** Guests opting for early checkout may be liable to pay for the entire confirmed reservation.

9. Additional Highlights

ITC Grand Chola focuses on delivering luxurious experiences while preserving its heritage. With personalized services, state-of-the-art amenities, and a commitment to excellence, it remains a top choice for travelers worldwide.

For more detailed information, please visit the hotel's official website: [ITC Grand Chola](#)