

Network and service innovation is driving customer growth

With the highest-performance networks and unmatched new services and content, Bell is building a better communications experience at home, in the workplace and on the go.

And customers are responding: In 2019, Bell welcomed the industry's highest number of new subscribers across the growth services of retail Internet, IPTV and wireless and diligently managed the decline in traditional home phone and other legacy services.

The speed and quality of Canada's Best National Mobile Network drove unparalleled gains in both postpaid and prepaid wireless, Internet growth accelerated with the fastest consumer home Internet service available, while Fibe TV and Alt TV are winning customers over with leading product and programming innovations.

BCE retail subscribers (millions)	2019	2018	Change
Wireless	9.96	9.61	+3.6%
High-speed Internet ⁽¹⁾	3.56	3.41	+4.3%
Television ⁽¹⁾	2.77	2.77	+0.2%
Total growth services subscribers: retail Internet, IPTV and wireless	16.29	15.79	+3.2%
Local residential telephone services ⁽¹⁾⁽²⁾	2.70	2.96	(8.9%)
Total⁽²⁾	18.98	18.75	+1.3%

22.37M

Total Bell consumer, business and wholesale customer connections

New, fast Internet now in your area.



Bell

(1) Excludes wholesale subscribers.

(2) Excludes business telephone services.