



Press Release

Teleperformance Named Best Company to Work for in Brazil

Great Place to Work® Institute awards Teleperformance for its focus in people management

PARIS, OCTOBER 7, 2014 – Teleperformance, the worldwide leader in multichannel customer experience management, has been awarded for the third consecutive year as one of the "Best Companies to Work For" in Brazil by Great Place to Work Institute®. In the category of Information Technology this is the fifth consecutive year that the company appears in the ranking of the bests.

The award is granted by the Great Place to Work® Institute in partnership with Magazine Época from Editora Globo in the Brazil category, and with the IT Mídia in the Information Technology category.

"We are ranked among the best companies to work for since 2010, which shows that the culture of valuing our employees brings positive results in addition to reinforcing the strength of our people management strategy. We are extremely happy to win these awards," **says Carlos Alberto Ferreira, CEO, Teleperformance Brazil.**

"Our team from Teleperformance Brazil has been developing over the years, a high standard of excellence in the workplace. So, I thank and congratulate all our employees for the work focused on our culture of valuing people. We take great pride in caring for our team because we know that this is the true basis to deliver exceptional results for our clients and shareholders", **said Paulo César Salles Vasques, CEO, Teleperformance Group.**

"It is a matter of great pride for all company employees and their families to know that Teleperformance is one of the few companies in the world to be awarded by Great Place to Work® (GPTW) in this segment, a prize of international recognition. This reflects the efforts made by Teleperformance to overcome challenges and successful work to manage people in all its stages, from hiring, people development, celebration of achievements, sharing results and communication processes. In other words, the foundation makes people management effective, improves outcomes for the company, and brings a very positive impact on society," **comments Ruy Shiozawa, CEO, GPTW Brazil.**

The survey "Best Companies to Work For", which in this year evaluated almost 1,300 companies from different markets, is one of the most respected studies of workplace excellence and people management practices. With rigorous and objective methodology, it evaluated the level of confidence of employees in relation to the company and the quality of relationships between leaders and teams.

ABOUT GREAT PLACE TO WORK®

The Great Place to Work® Institute started Best Companies to Work for Survey in 1981 and is present in 45 countries, with more than 5,500 organizations. They have more than 10 million employees worldwide.

www.gptw.com.

ABOUT TELEPERFORMANCE GROUP

Teleperformance, the worldwide leader in outsourced multichannel customer experience management, serves companies around the world with customer care, technical support, customer acquisition and debt collection programs. In 2013, it reported consolidated revenue of €2,433 million (\$3,236 million, based on €1 = \$1.33).

The Group operates around 135,000 computerized workstations, with more than 175,000 employees across around 270 contact centers in 62 countries and serving more than 150 markets. It manages programs in 63 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: SBF 120, STOXX 600 and France CAC Mid & Small. Symbol: RCF - ISIN: FR0000051807 - Reuters: ROCH.PA - Bloomberg: RCF FP

For further information, please visit the Teleperformance website at www.teleperformance.com.

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