



Press release

24 June 2009

Steria selected by CSC to provide BPO services for UK Identity and Passport Service contract

Steria, the European IT-enabled business services company, today announced that it has been selected by CSC (NYSE: CSC) to provide business process outsourcing (BPO) services as part of a high-profile government contract with the UK Identity and Passport Service (IPS).

Steria will provide BPO services to manage the front-end of passport application, including essential data verification and validation processes, ensuring speed and accuracy of service. The BPO service will complement the technology platform to be introduced by CSC and, in the future, may also be used in the National Identity Service, for the provisioning of identity cards.

Jim Vincent, head of Steria's central government practice, said: "Our extensive work with public service bodies such as the NHS puts us in a great position to share Steria expertise with other branches of central government. The IPS provides a valuable service to British citizens, so we are very pleased to work with CSC on this project."

"The CSC-led consortium for the application and enrollment element of the National Identity scheme leverages best-of-breed expertise across technology and business services for the IPS. Steria, one of the prime BPO service providers in the industry, is helping us to design and deliver the BPO services for the programme," said Nick Wilson, president of CSC's operations in the UK, Nordics, Middle East and Africa.

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About Steria: www.steria.com

Steria delivers IT enabled business services which help organisations in the public and private sectors operate more efficiently and profitably. By combining in depth understanding of our clients' businesses with expertise in IT and business process outsourcing, we take on our clients' challenges and develop innovative solutions to address them. Through our highly collaborative consulting style, we work with our clients to transform their business, enabling them to focus on what they do best. Our 19,000 people, working across 16 countries, support the systems, services and processes that make today's world turn, touching the lives of millions around the globe each day. Founded in 1969, Steria has offices in Europe, India, North Africa and SE Asia and a 2008 revenue of 1.8 billion euros. 16.5% of



Steria's capital is owned by its employees. Headquartered in Paris, Steria is listed on the Euronext Paris market.

For more information please visit the Steria blog: www.steria.com/exchange

About CSC

CSC is a global leader in providing technology-enabled solutions and services through three primary lines of business. These include Business Solutions and Services, the Managed Services Sector and the North American Public Sector. CSC's advanced capabilities include systems design and integration, information technology and business process outsourcing, applications software development, Web and application hosting, mission support and management consulting. Headquartered in Falls Church, Va., CSC has approximately 92,000 employees and reported revenue of \$16.74 billion for the 12 months ended April 3, 2009.

For more information, visit the company's Web site at www.csc.com

Press Contacts

Firefly Communications

Andy Nankervis

Tel. : +44 (0)20 7386 1431

e-mail. Andy.nankervis@fireflycomms.com

Steria UK

Gary Follows

Tel. : +44 (0)7966 824764

e-mail. gary.follows@steria.co.uk

Steria Group press office: TBWA\Corporate

Rebekah Lahey

Tel. : +33 1 49 09 26 58

e-mail. rebekah.lahey@tbwa-corporate.com

Steria Group

Isabelle Grangé

Tel. : +33 1 34 88 64 44

e-mail. isabelle.grange@steria.com