



## Press Release

# Proposed change in Teleperformance's status from French Public Limited Company to European Company

**PARIS, NOVEMBER 27, 2014** – Teleperformance, the worldwide leader in multichannel customer experience management, announced that the Board of Directors has approved on November 25, 2014, the proposed change in Teleperformance's status from French Public Limited Company (Société Anonyme, SA) to European Company (Societas Europaea, SE).

This international status, recognized in French and European law, is increasingly being adopted by companies in Europe and more accurately reflects Teleperformance's European and international nature.

Teleperformance has gone through major changes in recent years. Its businesses have significantly expanded and diversified geographically, making it the thoroughly global group it is today. At the same time, Europe, which has become an integrated economic area, has established itself as a market in its own right and as an important base for Teleperformance's technological innovation and human capital.

The Company will enjoy recognized legal status in all European Union member countries, and the legal framework in which Teleperformance operates will be more closely aligned with its economic and cultural reality.

The transformation will have no impact on the Company's governance, business, headquarters or financial year, and no implications for shareholders. The proposed change of status will be submitted to shareholder approval at the Extraordinary Shareholders' Meeting on May 7, 2015.

## ABOUT TELEPERFORMANCE GROUP

Teleperformance, the worldwide leader in outsourced multichannel customer experience management, serves companies around the world with customer care, technical support, customer acquisition and debt collection programs. In 2013, it reported consolidated revenue of €2,433 million (\$3,236 million, based on €1 = \$1.33).

The Group operates around 135,000 computerized workstations, with more than 175,000 employees across around 270 contact centers in 62 countries and serving more than 150 markets. It manages programs in 63 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: SBF 120, STOXX 600 and France CAC Mid & Small. Symbol: RCF - ISIN: FR0000051807 - Reuters: ROCH.PA - Bloomberg: RCF FP

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